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## Policy

The company has established a policy to ensure compliance with the requirements of the IFS Logistics standard – particularly regarding the transportation of goods, including food and packaging. This policy covers all aspects of the transport process and ensures proper handling, quality assurance, and compliance with relevant legal requirements.

## Purpose

The purpose of this policy is to ensure that all stages of the company's transport process are carried out in accordance with the requirements of IFS Logistics. It also aims to ensure that aspects affecting product safety and product quality are fulfilled at the highest possible level. The policy is based on fundamental principles such as customer focus, a culture of product safety, and sustainability in all transport operations.

## Scope

The policy applies to all transport-related activities in the company, including transportation between A and B locations. All employees involved in the transport process must be familiar with and follow the established procedures, guidelines, and requirements of IFS Logistics.

## SOPs (Standard Operating Procedures)

To ensure compliance with product safety standards in accordance with IFS Logistics, we have implemented a number of Standard Operating Procedures (SOPs) that cover all essential processes in transport. These SOPs ensure consistent procedures for temperature control, traceability, hygiene, cleaning, documentation, etc. They are designed to maintain product safety and quality throughout the transport process. The SOPs are continuously updated to meet new requirements and improvements.

## Policy Areas

### 1. Product Safety and Quality

The company ensures that all transport operations maintain high product safety and quality through:

- **Temperature control:** Food is transported under correct temperature conditions.
- **Protection against contamination:** Products are protected from contamination and damage.
- **Traceability:** Products are tracked from receipt to delivery. Transport data is documented and stored.
- **Supplier evaluation:** Transport is carried out in compliance with applicable legislation. Only approved suppliers are used, meeting the company's quality and safety requirements according to applicable SOPs.


### 2. Customer Focus

We deliver high quality on time and listen to our customers. Transport is planned and carried out so that products arrive on time and without unnecessary delays. Customer feedback is actively used to improve our services and exceed expectations.

### 3. Product Safety Culture

We promote a product safety culture through annual training, open communication, and continuous performance measurement. All employees involved in transport activities must receive training in product safety and applicable standards at least once a year. Procedures for protecting products from damage and contamination must be known and followed. Employees are encouraged to provide feedback on product

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safety, and the company has established channels for reporting issues and suggesting improvements. Performance is monitored through KPIs, internal audits, and management reviews.

#### 4. Sustainability

We strive for sustainable and responsible transport solutions with a focus on the environment and society. This is achieved through efficient use of resources and reduction of CO<sub>2</sub>:

- Transport is optimized to minimize fuel and energy waste.
- We reduce environmental impact by choosing efficient routes and transport methods with low CO<sub>2</sub> emissions.

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Mads Frederiksen, CEO

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